Strauss WATER

T7
WaterBar
Customer Guide

Dear Customer,

We are pleased to welcome you to the Strauss Water family upon your purchase of the T7 water bar. Now you can enjoy an unlimited supply of water, just the way you like it - cold or hot.

Strauss Water is a leading global company which provides advanced drinking water solutions.
We are here to improve your quality of life and make sure you can always enjoy high-quality, healthy, tasty water.
For this purpose, we have developed many patented ground-breaking water purification technologies.
We care about the same things you care about: your and your family's health. We are here to take care of you!

Strauss Water

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1. Unit Description

Point-Of-Use (POU) drinking water UV activated carbon unit

2. Manufacture

Strauss-water, Or Yehuda 1, Israel.
Global web site: www.strauss-water.com

3. Specifications

	Power supply	115 volts	230 volts
1	**Electricity**		
	Voltage	115V, 1 Phase	230V, 1 Phase
	Frequency	60 Hz	50 Hz
	Cooling power consumption*	72 Watts	72 Watts
	Heating power consumption	950 Watts	2000 Watts
	Current consumption	9.5 A	9.5 A
2	**Cooling system**		
	Tank volume	1.6 litres/0.42 gallons	1.6 litres / 0.42 gallons
	Cooling capacity**	56 W	44 W
	Cold water output***Δ	40 cups/hour	40 cups/hour
	Cooling temperature range	5 -16°C /41-61 F	5 -16°C /41-61 F
3	**Heating systems**		
	Tank volume	1.4 litres/0.37 gallons	1.4 litres/0.37 gallons
	Hot water outputΔΔ	50 cups/hour	60 cups/hour
	Heating temperature range	92 - 96°C/198-205 F	92 - 96°C/198-205 F
4	**Replacement components**		
	UV lampΔΔΔ	11 Watts	
	Activated carbon filterΔΔΔΔ	2 micron	
	Anti scaling agent	Polyphosphates	
5	**Water inlet pressure**		
	Min	1.5 ATM/0.15 MPA/22 PSI	
	Max****	6 ATM/0.6 MPA/88 PSI	
6	**Service flow**	1.3 LPM for hot water / 2 LPM for cold water (0.34 GPM for hot water / 0.53 GPM)	
7	**Inlet water temperature**	4-42˚C/39-108 F working temperature Water should be supplied with cold water only	
8	**Product dimensions**		
	Height	37 cm/14.56"	
	Depth	36 cm/14.2"	
	Width	31 cm/12.2"	
9	**Weight (dry)**	14 kg/31 lbs	

Maximum ambient temperature: +32°C/90°F

*	ASHRAE Conditions Evaporation Temperature +7.2°C,
**	ASHRAE Conditions Evaporation Temperature -5.2°C.
***	Water outputs are measured when the ambient temperature is no greater than 25°C and the network water temperature is no greater than 22°C and calculated according to a standard cup of 200ml.
****	If pressure is greater, it is necessary to install a pressure valve on the water line before the device.
Δ	Cold water delivery is performed with a delay of 90 seconds between one cup and the next.
ΔΔ	Hot water delivery is performed with a delay of 60 seconds between one cup and the next.
ΔΔΔ	UV lamp should be replaced every 12 months.
ΔΔΔΔ	Life time 2000 liters (520 gallon) / 6 months, the earlier of the two.

Attention! This device is intended for dispensing water into cups, pitchers, personal bottles and pans.

4. Replacement Components

4.a Service

Please check into Strauss-water web site for replaceable components Vendor and service

4.b Replacement Components instructions

Please follow the replacement instruction attached to the appliance instaurations

5. Installation

The units should be installed by qualified company technician.

6. Compliance

Strauss Water Quality assurance system is certified ISO 9001:2008

- Electrical
  - CE - Electrical Safety Standard European requirements
  - UL - Electrical Safety Standard North America requirements
- Performance
  - T7 certified against NSF standards by WQA "Gold Seal" program against NSF 42/53 - "Material safety", NSF 55 Class B, NSF 42
  - Israeli Standard IS 1505 - "Domestic water treatment devise"

Here by Strauss water declares that systems and installation comply with applicable state and local regulations.

7. Performance Data Sheet

Point-Of-Use (POU) drinking water UV activated carbon unit.

- T7 water Bar is tested and certified against NSF/ANSI standards by WQA under "Gold Seal" program as verified and substantiated by test data against (*):
- NSF/ANSI 42/53 - "Material safety"
- NSF/ANSI 55 - "Ultraviolet, Class B disinfection" (**)
- NSF/ANSI 42 - "Drinking Water Aesthetic Effect" – reduction of Aesthetic chlorine, taste and odor, Particulate reduction Class III (***)

(*) The testing was performed under standard laboratory conditions, actual performance may vary. This system has been tested according to NSF/ANSI 42 for reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF standards.

(**) This Class B system or component conforms to NSF/ANSI 55 for the supplemental bactericidal treatment disinfected public drinking water or other drinking water which has been tested and deemed acceptable for human consumption by the state or local health agency having jurisdiction. The system is only designed to reduce normally occurring non-pathogenic nuisance microorganisms. Class B Systems are not intended for treatment of contaminated water.

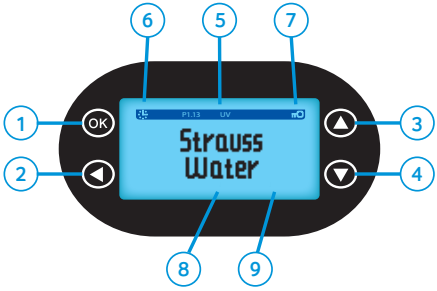
(***) Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system

8. General Overview

1. Operation/Control Panel
2. Water Dispensing Buttons
3. Water Spout
4. Tray Grid
5. Folding Tray
6. Drip Collector
7. Top Pad
8. Condenser
9. Heating System Switch ON(1) / OFF(0)
10. Power Cable
11. Water Inlet

9. Operation/Control Panel

1. Menu Functions and Entering Menu Selections Button
2. Back Button (Return to Previous Screen)
3. Scroll Up Button
4. Scroll Down Button
5. UV System Indicator
6. Wake-up Timer Indication (Appears When the Option is Activated)
7. Child Safety Indication (Appears When "Child Safety" Mode is ON)
8. Clock
9. Digital Display Screen



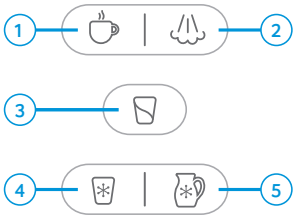
10. Water Dispensing Buttons

Red light

1. Hot water dispensing button
2. Water boil button
3. Mixed water dispensing button with predetermined quantity and temperature

Blue light

4. Cold water dispensing button
5. Cold water dispensing (1 litre) button



11. Operation

a. Cold Water Dispensing

Press and hold the button for cold water dispensing. Water will be dispensed as long as you hold the button.
To set the cold water temperature, see paragraph 12.l (p. 18).

b. Predetermined Cold Water Dispensing

Press the button for dispensing a predetermined quantity of cold water.
To stop water dispensing, press any button.
To set water quantity, see paragraph 12.m (p. 19).

Attention! Due to changes in water supply, the predetermined water quantity may change. After water dispensing, please make sure the desired quantity was indeed received (this is especially important when preparing baby food, medicine etc.). If the quantity has changed, you can reset the desired quantity.

c. Predetermined Cold Water Dispensing – Large Quantity (1 litre)

Simultaneously Press the button for dispensing 1 litre of cold water.
To stop water dispensing, press any button.

d. Hot Water Dispensing (T7-US models only)

Simultaneously press the and buttons to start flow of hot water. Water will be dispensed as long as you hold the button.

Note: The button light will turn white when the hot water temperature is low.

e. Predetermined Hot Water Dispensing (T7 non-US models only)

Press the button once for a predetermined quantity of hot water.
To stop water dispensing, press any button.
To set water quantity, see paragraph 12.q (p. 21).
This function is not available if the "Child Safety" mode is active.

Note: The button light will turn white when the hot water temperature is low.

Attention! You can disable the predetermined hot water dispensing function (see "Setting Hot Water Quantity" on p. 21, paragraph 12.q).

Attention! Due to changes in water supply, the predetermined water quantity may change. After water dispensing, please make sure the desired quantity was indeed received (this is especially important when preparing baby food, medicine etc.). If the quantity has changed, you can reset the desired quantity.

f. Water Boiling

To heat the hot water up to near boiling temperature, press .
The button light will flash until the water reaches near boiling point.
When boiling is done, the button light will become stable red.

g. Hot Water Dispensing when "Child Safety" Mode is ON

The "Child Safety" mode can be set optionally ON or OFF only on the T7 non-US models. The mode is always ON for T7 US models.

Hot water dispensing in "Child Safety" mode is always accompanied by a beep.
To dispense hot water, press the and simultaneously press the button.
Water dispenses as long as the button is pressed (no need to hold the button during water dispensing).
To activate/deactivate "Child Safety" mode, see paragraph 12.g (p. 16).

Note: The button light will turn white when the hot water temperature is low.

h. Mix Water Dispensing

A mix of cold water that has been purified by UV-C and hot water.
To dispense mix water at a predetermined temperature and quanity, press the button.
To stop water dispensing, press any button.
To set mix water temperature and quantity, see paragraphs 12.o-12.p (p.20).
When "Child Safety" mode is ON, press and simultaneously.
There is no need to hold the button during water dispensing.

Caution! Mix water is dispensed from two different spouts. When pouring into a narrow-necked bottle, use a funnel or dispense the water into a wide-opening jug first.

Attention! Due to changes in water supply, the predetermined water quantity may change. After water dispensing, please make sure the desired quantity was indeed received (this is especially important when preparing baby food, medicine etc.). If the quantity has changed, you can reset the desired quantity.

12. Setting Menu Functions

a. General

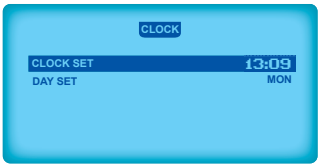
Press the OK button to enter the menu.
Use the arrows (buttons ▲ and ▼) to move between the menu options, and press OK to choose the desired option.
To exit a selected option, press ◀.

b. Clock

The clock appears on the display screen as long as the appliance is connected to a power source.
In case of a power failure, the clock has to be re-set.

b.1 Setting the Clock

To set the clock, enter the **"Clock"** sub-menu:
MAIN MENU > TIME & DATE > CLOCK
The date and time will appear on the display.



b.2 Setting the Hour

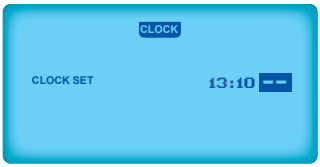
Use the arrows on buttons ▲ and ▼ to set the hour. Press OK to confirm.

b.3 Setting the Minutes

Use the arrows on buttons ▲ and ▼ to set the minutes. Press OK to confirm.

b.4 Setting AM/PM

You can choose a 24 or 12-hour display.
Use the ▲ and ▼ buttons to shift between the following options: AM, PM and 24-hour display. Press OK to confirm.



b.5 Setting the Day

Use the arrows on ▲ and ▼ buttons to set the day.
Press OK to confirm.
This function has no effect on any of the other programs.

c. Automatic Progamming for Entering the Energy Saving Mode

This option automatically switches off the heating system after a predetermined period of time. In this mode, the appliance will be ready for cold and mix water dispensing, but not for hot water dispensing, and the lights' brightness will be reduced by 50%.

Note: The heating system will be activated if mix water is dispensed.

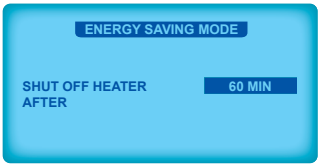
To dispense hot water in Energy Saving mode, press the button and wait for the temperature to reach the desired level (for the button light to turn red).

To heat the water up to near boiling temperature, press . The button light will start flashing and become stable red when boiling is completed.

Hot water cannot be dispensed until the temperature reaches above 85°C (to maintain the purity of the dispensed water).

d. Automatic Progamming for Exiting the Energy Saving Mode (Timer)

To set the "Energy Saving" mode timer, enter the **"Energy Saving Mode"** sub-menu:
MAIN MENU > TIME & DATE > ENERGY SAVING MODE



The current timer setting will appear on the display. To set the timer to a specific time period (30-240 minutes), use the arrows (buttons ▲ and ▼).
Press OK to confirm the selected time period.

e. Automatic Progamming for Exiting the Energy Saving Mode (Wake Up)

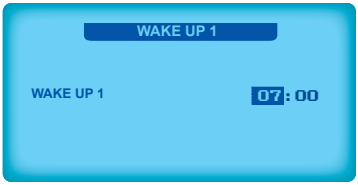
You can set two wake-up times, for example, morning and evening. To set the wake up timer, enter the **"Wake Up"** sub-menu:
MAIN MENU > TIME & DATE > WAKE UP

Note: Make sure the clock is set.

The current status of the two wake-up timers (WAKE UP 1 & 2) will appear on the display. To select a timer, use the arrows on buttons ▲ and ▼.
Press OK to set the timer.
Select "ON" to activate the timer. Select "OFF" to deactivate.

Setting the Timer

Use the arrows on buttons ▲ and ▼ to set the wake up time (hour and minutes). Press OK to confirm.

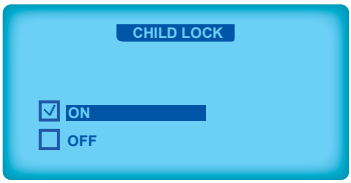


f. Automatic Power Down Mode

The "Power Down" timer automatically switches the heating and cooling systems "OFF" after a predetermined period of time.
To set automatic "Power Down" mode timer, enter the **"Power Down"** sub menu:
MAIN MENU > TIME & DATE > POWER DOWN MODE

The current timer setting will appear on the display. Use the arrows to set the timer to a specific time period (24-72 hours), and press OK to confirm the selected time period.
To deactivate "Automatic Power Down Mode", press the buttons until "POWER DOWN" appears on the display. Press OK to confirm.

g. Child Safety Mode



The "Child Safety" mode can be set optionally ON or OFF only on the T7 non-US models. The mode is always ON for T7 US models.

To activate/deactivate the "Child Safety" mode, enter the **"Child Lock"** sub-menu:
MAIN MENU > SETTINGS > CHILD LOCK

The current setting – ON / OFF – will appear on the display.
Use the arrows (buttons ▲ and ▼) to change the setting. Press OK to confirm the selected option.

h. Language Setting

This option allows you to choose the display language:
English, Russian, French, Spanish or Dutch.
To change the language, enter the **"Language"** sub-menu:
MAIN MENU > SETTINGS > LANGUAGE

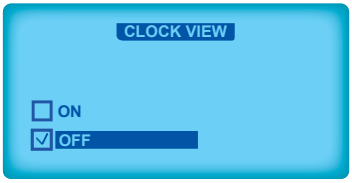
The current language selection will appear on the display: English / Russian / French / Spanish / Dutch.
Use the arrows (buttons ▲ and ▼) to change the language. Press OK to confirm the selected language.

i. Display Settings

i.1 Clock view

This option allows to select the Power ON/OFF Clock View. To set clock view, in the **"Clock View"** sub-menu:
MAIN MENU > SETTINGS > CLOCK VIEW

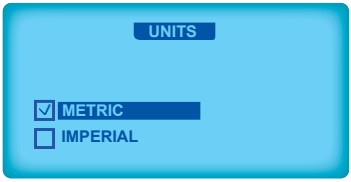
The current setting – ON / OFF – will appear on the display. Use the arrows (buttons ▲ and ▼) to change the setting. Press OK to confirm the selected option.



i.2 Units

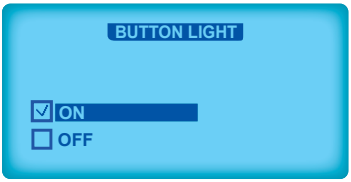
This option allows selection of the numerical method in which the quantity measurements will be displayed in the program.
To set measurement units, enter the **"UNITS"** sub-menu:
MAIN MENU > SETTINGS > UNITS

The current setting will appear on the display: METRIC/IMPERIAL
Use the arrows (buttons ▲ and ▼) to change the setting. Press OK to confirm the selected option.



i.3 Button Light

This option allows for the selection of Power ON/OFF of the dispensing button light.
To set button light, enter sub-menu **"Button Light":**
MAIN MENU > SETTINGS > BUTTON LIGHT
The current setting – ON / OFF – will appear on the display. Use the arrows (buttons ▲ and ▼) to change the setting. Press OK to confirm the selected option.



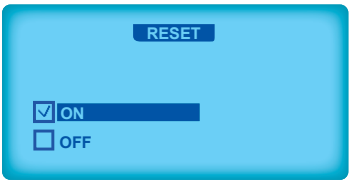
j. Restoring Factory Settings

This option allows you to restore all the settings to their initial state:
Language – Spanish,
Child safety – activated,
Automatic energy saving – ON after 60 minutes. Automatic power down – OFF.
To restore factory (default) settings, enter submenu **"RESTORE SETTINGS":**
MAIN MENU > SETTINGS > RESTORE SETTINGS

To restore the settings, use the arrows to select "YES". Press OK to confirm.

k. Program Reset

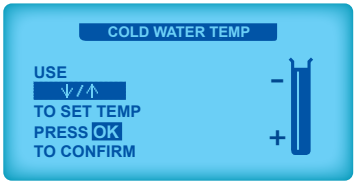
This option allows for a program reset (will be done with guidance from the service center).
To reset a program, enter the **"RESET"** sub-menu:
MAIN MENU > SETTINGS > RESET



To restore the settings, use the arrows to select "YES". Press to OK confirm.

l. Setting Cold Water Temperature

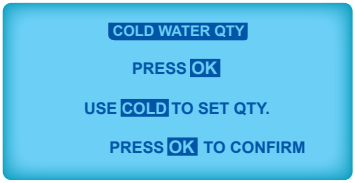
This option allows you to set the desired cold water temperature. To set the temperature, enter the **"COLD WATER TEMP"** sub-menu:
MAIN MENU > WATER TEMP & QTY > COLD WATER > COLD WATER TEMP



A colomn will appear on the display showing the state of the thermostat in a proportional format. As the column is fuller, the current water temperature is lower.
Use the arrows (buttons ▲ and ▼) to change the water temperature. Press OK to confirm the selected temperature.

m. Setting Cold Water Quantity in Predetermined Dispensing Mode

This option allows for the setting of the predetermined quantity of cold water dispensed when briefly pressing the ❄ button.
To set quantity measurements, enter the **"COLD WATER QTY"** sub-menu:
MAIN MENU > WATER TEMP & QTY > COLD WATER> COLD WATER QTY



Press the OK button.
Place the cup beneath the dispensing spout.
Press the ❄ button, for a lengthy period (the longer you press on the button, the set water quantity will be greater).

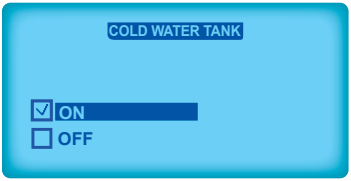
Note: It is possible to set water quantity between 60ml to a maximum of 300ml.

To confirm, press OK (a beep will be heard).

Attention!
Due to changes in water supply, the predetermined water quantity may change.
After water dispensing, please make sure the desired quantity was indeed received (this is especially important when preparing baby food, medicine etc.). If the quantity has changed, you can re-set the desired quantity.

n. Cold Water – Jug

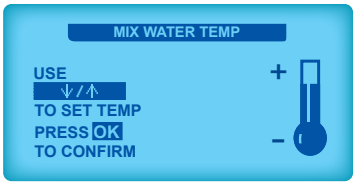
This option allows to select the activation/ cancellation of the 1 litre cold water dispensing button ❄.
To set the operation of the 1 litre cold water dispensing button, enter the **"COLD WATER JUG"** sub-menu:
MAIN MENU > WATER TEMP & QTY > COLD WATER> COLD WATER JUG
The current setting – ON / OFF – will appear on the display.
Use the arrows (buttons ▲ and ▼) to change the setting. Press OK to confirm the selected option.



Note: In the "OFF" mode, only continuous dispensing will be permitted (cold water predetermined quantities dispensing will not be permitted).

o. Setting Mix Water Temperature

This option allows you to set the desired mixed water temperature. To set the temperature, enter the **"MIXED WATER TEMP"** sub-menu: **MAIN MENU > WATER TEMP & QTY > MIXED WATER> MIXED WATER TEMP**



A thermometer with a +/- sign will appear on the display showing the state of the thermostat in a proportional format. The higher the current water temperature, the fuller the thermometer will show. To change the water temperature, utilize the arrows (the ▲ and ▼ buttons). Press OK to confirm the desired temperature.

p. Setting Mix Water Quantity in Predetermined Dispensing Mode

This option allows you to set the quantity of mix water dispensed when the button is pressed.

Note: This function is not available if the "Child Safety" mode is active.

To set quantity measurements, enter the **"MIXED WATER QTY"** sub-menu: **MAIN MENU > WATER TEMP & QTY > MIXED WATER > MIXED WATER QTY**

Press the OK button. Place the cup beneath the dispensing spout. Press on the button for a lengthy period (the longer you press on the button, the greater the set water quantity).

Note: It is possible to set water quantity between 60ml to a maximum of 300ml.

Press OK to confirm (a beep will be heard).

Attention!
Due to changes in water supply, the predetermined water quantity may change. After water dispensing, please make sure the desired quantity was indeed received (this is especially important when preparing baby food, medicine etc.). If the quantity has changed, you can re-set the desired quantity.

q. Setting Hot Water Quantity in Predetermined Dispensing Mode

This option allows you to set the quantity of hot water dispensed when the button is pressed, or when and are pressed simultaneously (T7-US models only).

Note: This function is not available if the "Child Safety" mode is active.

To set quantity measurements, enter the **"HOT WATER QTY"** sub-menu:
MAIN MENU > WATER TEMP & QTY > HOT WATER QTY

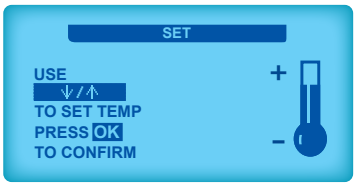
1. Press the OK button.
2. Place the cup beneath the dispensing spout.
3. Press on the key, for a lengthy period (the longer you press on the key, the set water quantity will be greater).

   Note: To cancel this function, implement Clauses 1 and 4 only. It is possible to set water quantity between 60ml to a maximum of 300ml.
4. Press OK to confirm (a beep will be heard).

Attention!
Due to changes in water supply, the predetermined water quantity may change. After water dispensing, please make sure the desired quantity was indeed received (this is especially important when preparing baby food, medicine etc.). If the quantity has changed, you can re-set the desired quantity.

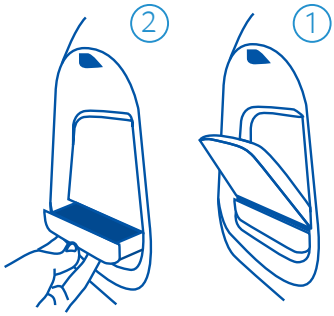
r. Setting Hot Water Temperature

This option allows you to make small adjustments to the hot water temperature.
To set the temperature, enter the **"HOT WATER TEMP"** sub-menu.
MAIN MENU > WATER TEMP & QTY > HOT WATER > HOT WATER TEMP
A thermometer with '+/-' symbols will appear on the display. The higher the thermometer, the higher the water temperature.
To set the hot water temperature, utilize the arrows (and).
Press OK to confirm.



13. Periodic Maintenance and Care

a. Emptying the Drip Collector



It is important to empty the drip collector in time (before it is full). To empty drip collector:

① Close folding drip tray and wait a few seconds until all the water has flowed into the drip collector.

② Remove the drip collector by pulling it gently so as to not spill the water.

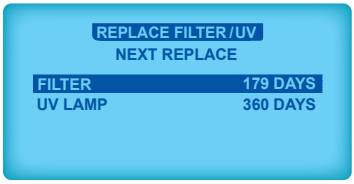
Attention! The drip collector is designed to collect excess water drops from the unit and should not be used for any other purposes.

b. UV-C Lamp and Filter Replacement

In order to maintain water quality and proper operation of the appliance, the UV-C lamp should be replaced every 12 months, and the filter should be replaced every 6 months or 2000 liters (520 gallons) of water, the earliest of the two. The replacement procedure for both the filter and the lamp are clear and easy to perform.
Please read the instructions before replacing (the instructions will be attached separately with a shipment of the filter and the UV-C lamp).
In case of a fault in the UV-C system, the water flow stops and a beep sound is heard. Please contact our Customer Service department.

Caution! UV radiation is dangerous for the eyes and skin.

c. Displaying a Counter until the Next Filter and UV Lamp Replacement



It is possible to display a time countdown until the next upcoming replace of the filter and the lamp.
MAIN MENU > REPLACEMENT

d. Automatic Flushing

This option allows you to perform automatic flushing procedure for hot and cold water tanks.
In order to perform an automatic flashing procedure, enter **"AUTO FLUSHING"** sub menu.
MAIN MENU > AUTO FLUSHING

Press the OK button.
Put 2 litre jug under the spout.
Confirm the action by double-pressing the OK button.
The device will start flushing procedure, please follow the instruction in the display until the flushing procedure ends.

Important! The flushing process will start with the hot water tank and continue with the cold water tank. Each process takes a few minutes. If the container has filled up before the flushing is over, press any button to stop the flushing, empty the container and continue by pressing the OK button.

14. Cleaning the Appliance

To clean the device's outer surface and upper cover, use only a soft cloth **and warm water.** To clean the operating panel/buttons, use a dry cloth.

Note: It is possible to purchase a designated care kit for the T7 line of products.

Do not use harsh detergents, concentrated liquid cleaners, solvents or any material likely to scratch the device's casing (i.e. steel wool, etc.).

Attention! The device is connected to an electrical source. Do not wet the back of the device.

15. Holidays

For safety reasons, if you plan not to use the device for a day or more, please disconnect the device from its electrical source and close the water inlet. After reconnecting, allow water to flow through for approximately one minute.

16. Safety Precautions

- **Caution!** Moving the unit may cause flooding.
- T7 uses power at 115V. Make sure you connect the device to a power outlet with a 16A fuse.
- The unit must be plugged into a power receptacle with ground fault circuit interrupters.
- During operation and maintenance, please take all safety measures required for operation of an electrical unit.
- This unit dispenses water at a very high temperature.
- You can activate "Child Safety" mode (see paragraph g on p. 16). Do not let children use the unit without adult supervision. Put the cup or glass in the designated place and do not hold it while water is dispensed.
- **Caution!** Water is dispensed from two different spouts. When pouring into a narrow-necked bottle, use a funnel or pour the water into a wide-spouted jug first.
- In case of any announcements from the water authorities or the Department of Health regarding water quality failure or fault, drinking water must be boiled and the authorities' instructions followed. After any such water quality failure or fault is declared resolved, we recommend replacing the filter.
- For babies less than 1 year old, water must be boiled according to the instructions of the Department of Health.
- During the filtering process, phosphate salts at a quantity below the maximum allowed by the drinking water standard are released into the water. If you have any health problems, it is recommended that you consult with a doctor before you begin to use the system.
- It is forbidden to turn on the UV-C light outside the unit. Using it not according to the intended use or damage to the UV-C lamp socket may cause the escape of UV-C radiation, which is harmful to the eyes and skin. The water bar should not be operated in case of a certain defect or damage.

17. Troubleshooting

Your water bar is extremely reliable and requires almost no maintenance and service, except for the replacement of the filter and UV lamp at predetermined intervals. Before you schedule a visit by an engineer, please consult the following table to ensure that you are experiencing a system fault, and not a problem with electricity or water supply.

Error	Possible reasons	Activities for implementation
Water doesn't come out of the device	The device is not connected to an electrical source	Verify that the device is connected to an electrical source
	The electrical outlet is faulty	Verify that the electrical outlet is in proper working order by connecting another electrical device
	The main water outlet is closed	Open the water outlet
	Water outage	Check to see if there is water in any other outlets
	It is necessary to reset the control system	Disconnect the device from the electric source for several seconds and reconnect it
When pressing the button: A. The water that comes out is not hot	The heating system is not ON	Verify that the heat switch on the back of the device is in activated position (ON)
	Over-consumption of hot water	Wait for approx. 3 minutes and check again
B. Hot water does not come out at all	The device is in "Energy Saving" mode	Wait until "Heating Done" is indicated
	The device is in "Child Safety" mode	See Section 12 g on page 16
When pressing the button: A. The water that comes out is not cold	The cold water temperature is set too high	Check the cold water temperature setting (see section 12 l on page 18)
B. Cold water does not come out at all	Over-consumption of cold water	Wait for approx. 15 minutes and check again
	It is necessary to reset the UV system	Disconnect the UV lamp and reconnect it
Leakage from the device	The drop collector is full	Empty the drop collector
	Leaks in the device	Disconnect the device from its electrical source, close the water inlet and call for a service technician
An irregular flavor	The device is new	Execute an automatic flush (see section 13 d on page 23)
	The device was not in use for a long period of time	Replace the filter and execute an automatic flush
	The filter was not replaced on time	
The predetermined water dispensing is not according to the setting	Low water pressure at home	Check for a water pressure problem
	The filter was not replaced on time	Replace filter

If none of the above helps, please call our Customer Service department at:

- The water system is secure-open and the tanks are not pressurized (there are no valves behind the hot and cold water tanks). Therefore, light dripping as a result of water flow is standard and to be expected.
- The system is only intended to treat drinking water supplied from the water network.

REV 03 2000402

Should you have any questions, please contact us.

Partners details

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